

Parent Opinion Report

Five Star Academy — 2026

Consolidated results from surveys conducted in the PTA WhatsApp group

PREPARED BY

Bruno Tondolo — PTA
President

PERIOD

May — June 2026

MEMBERS

33 families

TOPICS

4 main areas

This report summarizes the results of surveys conducted among Five Star Academy parents during May and June 2026. The goal is to present the administration with a clear picture of parent priorities, concerns, and expectations, to support informed decision-making for the benefit of our students.

0

General Participation

Scope of the consultation process

33

Families in the WhatsApp group

~18

Families actively participating in polls

4

Main topics consulted

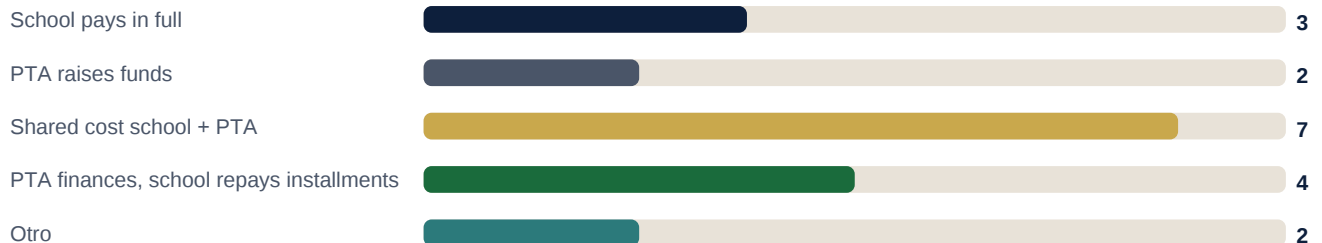
1

Electrical Energy

Addressing power outages that affect classes

Who should finance the energy solution?

Multiple choice poll — votes recorded



PTA POSITION

The PTA CANNOT assume the full cost. This is school infrastructure.

KEY PROPOSAL

The monthly Naturgy bill (\$700-\$800) can be used as a bank financing installment for solar panels without affecting the school cash flow.

NEXT STEP

Professional evaluation of school infrastructure before any decision is made. Several parents with installer contacts have already offered to help.

2

Activities and Community

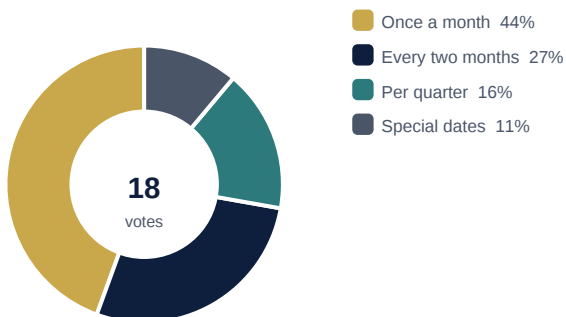
What type of experiences do parents expect

Preferred types of activities

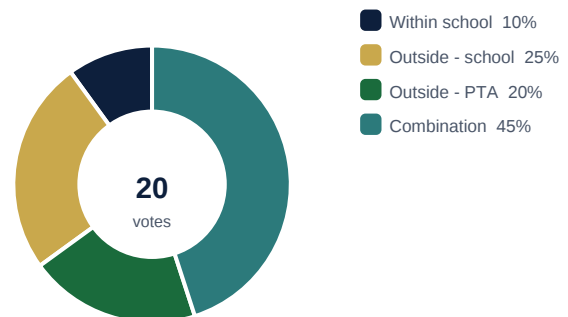
Multiple selection — votes per category



Ideal frequency



Preferred location



Annual school trip per grade — Would you support this?

School trip memories stay with our children for life



Budget willing to invest per family / activity





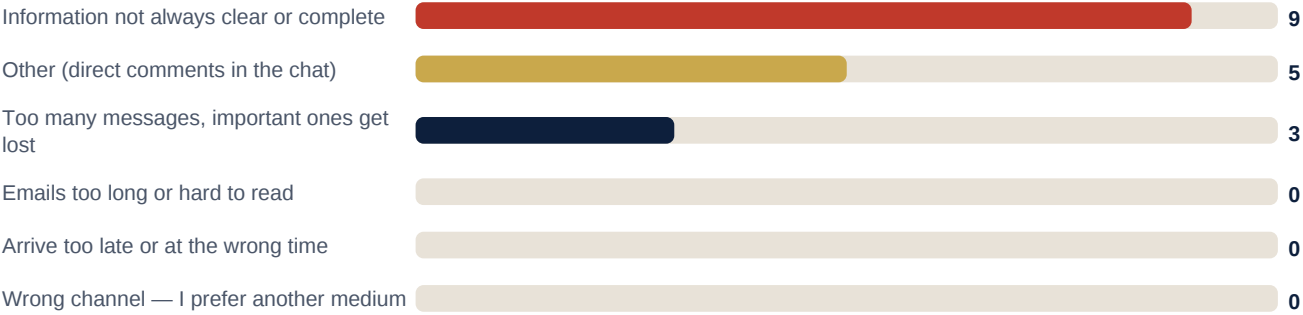
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Communication

Identified problems and preferred channels

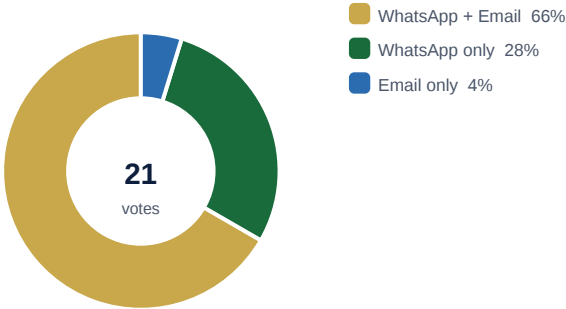
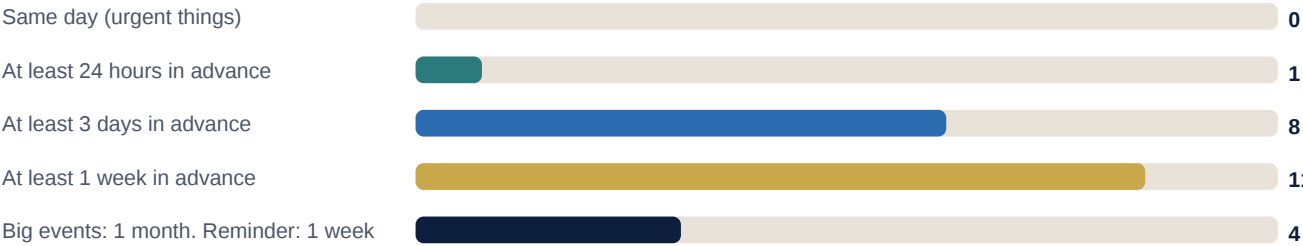
Biggest problem with current communication

Multiple selection — votes per problem



How far in advance do you need to receive information?

Single selection — votes recorded



HIGHLIGHTED PARENT COMMENTS

"Email communication works for informing, but not for resolving common questions collectively, generating repeated confusion among families."

"We were not informed that children of different ages would be mixed in classrooms. I found out a month later, from other families, not from the school."

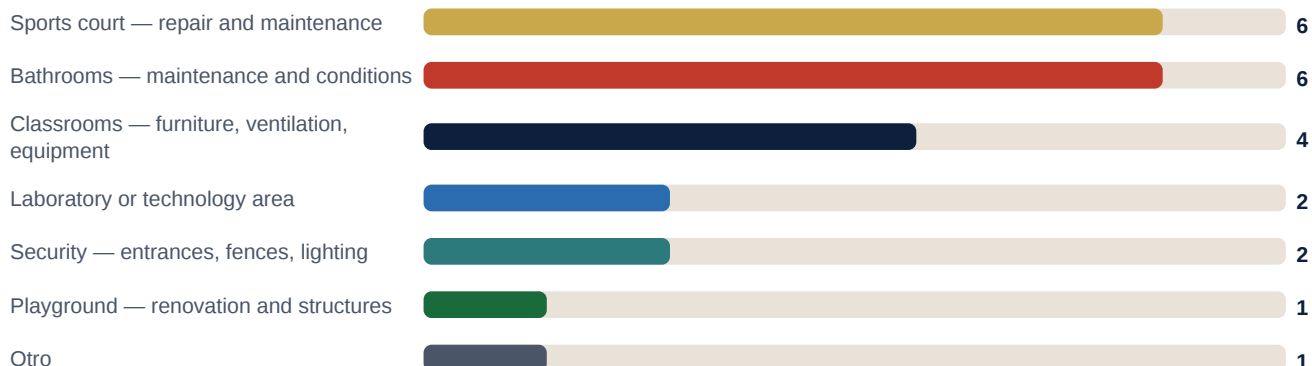
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Improvements and Infrastructure

Investment priorities according to parents

What areas should the school improve?

Multiple selection — votes per area



CREATIVE PROJECTS PROPOSED BY THE PTA

■ Basketball court Repair and maintenance	■ Playground + climbing Structure renovation	■ Greenhouse and hydroponics Living educational ecosystem
■ School mini-store Run by graduating students	■ Rabbit area Improvement and expansion	

5

Key Findings

Most relevant for the administration

Energy: priority #1

Parents agree that solving the electricity problem is urgent. It should NOT be funded exclusively by the PTA — it is the institution's responsibility.

Preferred channel: WhatsApp + Email

14 parents prefer the combination of WhatsApp for urgent matters and email for detail. Only 1 prefers email only. Zero votes for apps or social media.

Minimum notice: 1 week

11 parents need at least one week of notice. 8 ask for 3 days. Nobody considers the same day sufficient.

Infrastructure: court and bathrooms first

Court (6 votes) and bathrooms (6 votes) are the most urgent improvements, followed by classrooms (4 votes).

Annual school trip: high demand

15 parents support the idea of an annual trip per grade, as long as it is optional and at an accessible cost.

More enrolled children: the structural solution

Increasing the number of enrolled students — not raising tuition fees — would organically resolve many current challenges: mixed classrooms, teacher distribution, budget and more. Open question: how is the school attracting new students?

6

Formal PTA Recommendations

Proposals to present to the administration

01 — Shared energy solution

The school should assume the cost of electrical infrastructure, using the monthly Naturgy bill (\$700-\$800) as the basis for bank financing. The PTA can contribute partially and in a complementary way, not as the primary funding source.

02 — Formal communication protocol

Implement an official WhatsApp channel for urgent notices (minimum 3 days in advance) and email for detailed information. Ensure all important information reaches every family equally.

03 — Community activities plan

At least one monthly activity involving parents and children. Evaluate the feasibility of an annual school trip per grade, optional and at an accessible cost.

04 — Priority infrastructure investment

Court repair and bathroom improvement as immediate priorities. The PTA can support creative educational projects (greenhouse, school store) as a complement.

05 — Strategy to attract more students to the school

Request the administration's marketing plan for attracting new students. The school has capacity for more children than it currently has. Having more enrolled students — not raising fees — is what would allow full classrooms per grade, better resources, and resolution of many operational challenges the school currently faces.

06 — Academic feedback meetings

Establish periodic meetings where the administration communicates relevant curricular decisions (such as mixed-age groups) in advance and open to dialogue.

7

Next Steps to Take

Concrete PTA steps following this consultation process

1

Request a formal meeting with the administration

The PTA President will formally request a meeting with the Principal to present the results of this report and open a constructive dialogue on the topics identified by parents.

2

Present this report to the administration

Deliver this document as the official record of parent opinion, including data, polls, and concrete recommendations for each topic.

3

Obtain updated energy quotes

Coordinate with parents who have installer contacts to obtain professional evaluations of the school and quotes for solar system and/or generator, and present them to the administration.

4 **Establish a PTA activities calendar**

Propose a quarterly community activities plan based on preferences expressed in the polls, including at least one family event per month.

5 **Create a communication protocol**

Draft a communication protocol proposal between the school and parents, with defined channels, notice timelines, and message formats, to be presented to the administration at the formal meeting.

6 **Ask the administration about their plan to attract more children**

Formally raise the question: how is the school promoting its offering to attract new students? More enrolled children — not higher fees — is what would allow full classrooms per grade, better teacher distribution and more resources for everyone. The PTA can support this initiative.

7 **Convene a parent follow-up meeting**

Once the meeting with the administration has taken place, inform all parents about the agreements reached and the next steps, maintaining the transparency and trust that has been built throughout this process.

PTA COMMITMENT

This report reflects the voice of our community. Every vote, every comment and every opinion has been recorded and will be formally presented to the administration with respect and with one single goal: to build together the best possible school for our children. Thank you to all parents who participated.